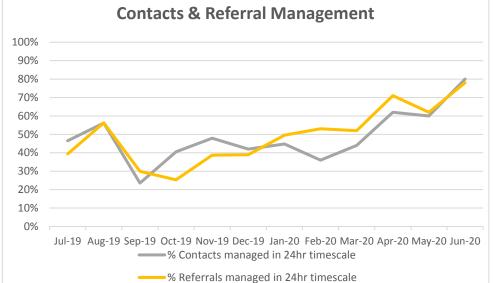
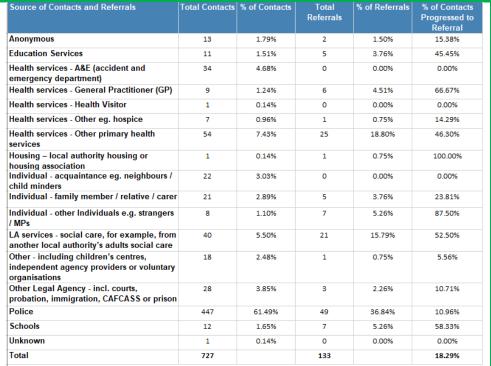
June 2020 Appendix D



## **Referrals & Assessment**





**Contacts and Referrals**: In June, 18% of contacts progressed to referral. This is a 6% point decrease in progression from last month. The YTD figure is 19%.

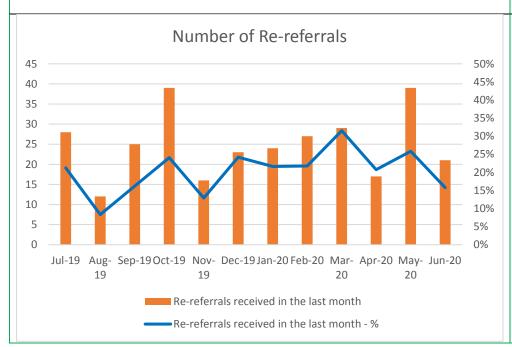
**Contact & Referrals Management:** The above graph shows the proportion of Contacts and Referrals which have been managed in 24hrs timescales.

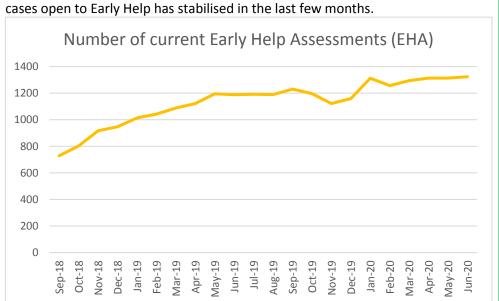
Contacts managed in 24hrs increased in June to 80% (from 60% in May). Referrals managed in 24hrs increased to 78% (from 62% in May). The year to date % for contacts is 68% and for referrals is 70%.

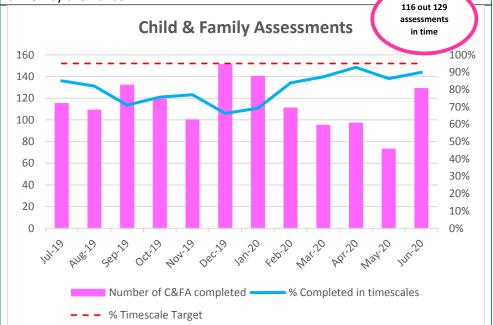
Early Help Interventions: As can be seen from the graph below, the number of

**Contact/Referral by agency:** The table above shows the amount of Contacts and Referrals received during June.

As can be seen from this table, the majority of our activity continues to be driven by the Police.









**Percentage of Re-referrals:** The re-referral rate is based on referrals on cases that have previously been open in the last 12 months. The proportion of re-referrals in June was 16%, which is a 10% point decrease from May.

	· · · · · · · · · · · · · · · · · · ·								
	Re-referral % comparision								
Hfd Hfd Englan Stat West Good+						OfSted	OfSted		
	June	YTD	d*	Neigh*	Mids*	Stat	Good*	Out'ing	
						Neigh*		*	
	16%	21%	21%	20%	22%	19%	19%	20%	

<sup>\*2018/19</sup> figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

**Incomplete Child & Family Assessments:** As at the end of June, there were 192 assessments awaiting completion. The table below summarises where the incomplete assessments sit.

Team	Total Number awaiting completion	Number beyond 45 days
Assessment 1	47	0
Assessment 2	43	0
Assessment 3	60	0
CP & Court 1	6	0
CP & Court 2	2	1
CP & Court 3	4	1
CWD	16	3
16+	2	0
Other	12	0
Total	192	5 (2.6%)



Outcomes of Child & Family Assessment: The following shows the outcomes from the C&F assessments completed during the month. Typically, a strategy meeting is called from the contact/referral, rather than the end of the assessment.

**Families First** 

Over the last 12 months.

there has been a steady

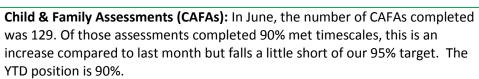
the new TF3 programme

72 out of 72

which began in April.

increase in the number of claims submitted. The TF Phase 2 programme ended at the end of March. The graph to the right shows the target for

L			
l	Referral Outcome	Assessment Outcome	
	Strategy Meeting	CIN Plan	2
		Continue with current	11
		plan	
		Review Assessment Only	0
		Close Case	14
		No Outcome Recorded	1
		Yet	
	No-Strategy Meeting	CIN Plan	9
		Strat	0
		Continue with current	20
		plan	
		Review Assessment Only	0
		Close Case	72

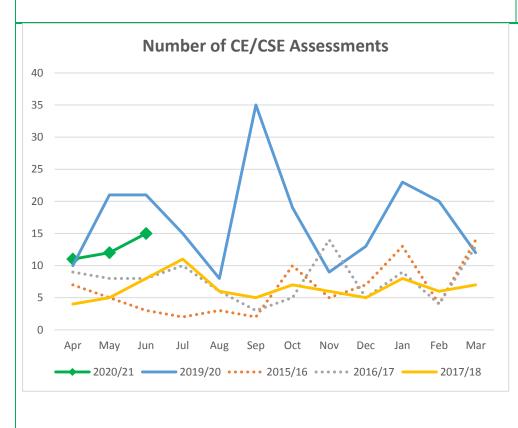


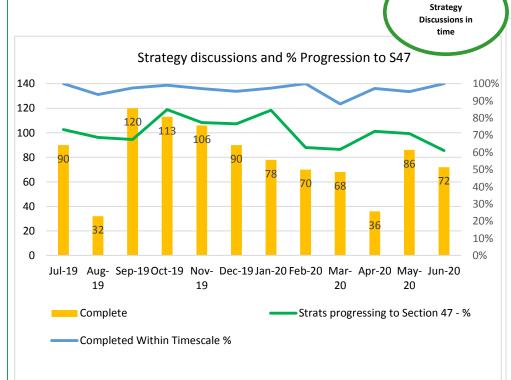
	Assessments in timescale % comparision								
Hfd June	Hfd YTD	Eng*	Stat Neigh*	West Mids*	Good+ Stat	OfSted Good*	OfSted Out'ing		
Neigh* *									
90% 90% 83% 79% 84% 81% 84% 87%									

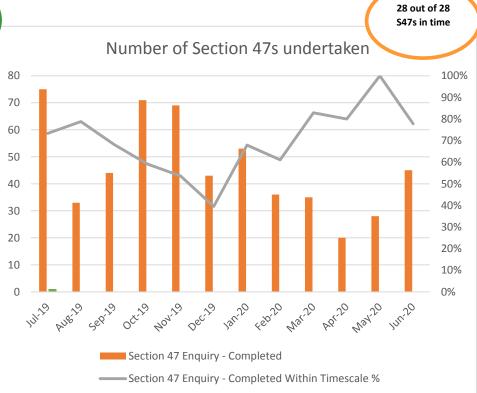
<sup>\*2018/19</sup> figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

Of the assessments completed in June, it was identified that 67% of cases reported seeing the child within 3 days. This is a 10% point decrease in the level of performance from last month, May, which was 77%.

Team	Total Number completed (June)	Percentage in timescale	Percentage seen in 3 days
Assessment 1	45	84%	58%
Assessment 2	26	88%	88%
Assessment 3	36	100%	69%
CP & Court 1	6	100%	100%
CP &Court 2	3	0%	100%
CWD	2	100%	100%
MASH	1	100%	0%
Unallocated	10	100%	10%
Total all teams	129	90%	67%







**CE/CSE Assessments**: During June there were 15 CSE/CE assessments completed.

Strategy Discussions: During June, there was a decrease in the number of Strategy Meetings undertaken.

100% of strategy discussion were held in time this month.

Year to date timeliness of strategy discussions is 97%.

The progression of cases to Section 47 during the month was 61% which is a fall compared to May which was 71%.

Year to date figure is 68% progressing to Section 47.

#### **Section 47 Outcomes:**

The graph to the left shows the outcome of those Section 47s started in the period. In June, 38% of Section 47s were NFA'd, 51% were progressed to ICPC, 9% went to Child in Need and 2% was 'not stated'.

Initial Child Protection Conferences: In June, performance around ICPC timescales was 74%. 20 out of the 27 ICPCs this month were held in timescale.

The year to date figure is 82% ICPC in timescale.

month. There are 177 children in a Child in Need Plan.

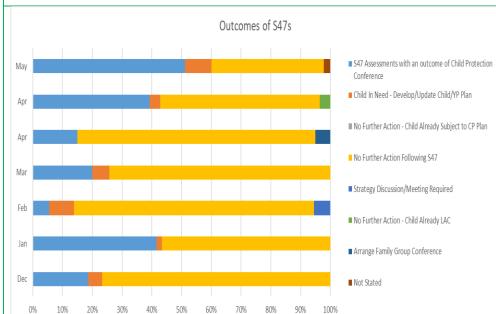
ICPCs in timescale % comparision							
Hfd June	Hfd YTD	Eng*	Stat Neigh*	West Mids*	Good+ Stat Neigh*	OfSted Good*	OfSted Out'ing *
74%	82%	79%	75%	83%	79%	82%	84%

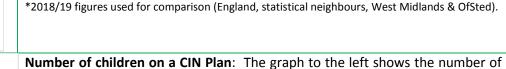
\*2018/19 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

June compared to May. 78% of Section 47s were completed in time in June. This is a decrease from May which was 100% in timescales.

Section 47s: There was an increase in the number of Section 47s carried out in

Year to date figure is 85% of Section 47 in timescale.



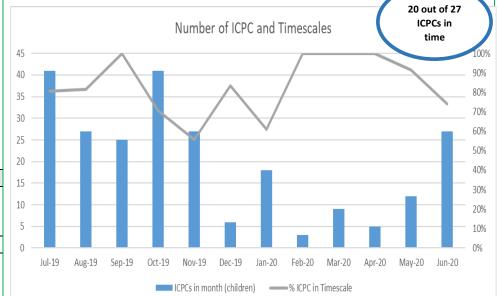


children on a CIN Plan

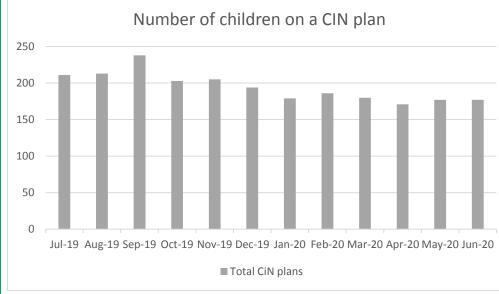
There has been a no change in the numbers of children on a CIN plan during the

The table to the right splits the current number of children identified as CIN,

between those with an incoming plan and those with an incomplete plan.



	CI	CIN Plans		
	Incoming/	Started/		
	Proposed	Complete		
Total	41	136	177	
Assessment 1	1	18	19	
Assessment 2	7	2	9	
Assessment 3	8	14	22	
CP & Court 1	2	22	24	
CP & Court 2	9	19	28	
CP & Court 3	6	10	16	
LAC Team 1	0	2	2	
CWD	6	48	54	
16+	1	1	2	
Transitions	1	0	1	









\*Note: This graph does not include retrospective action taken in Mosaic.



20

■ CP Ceasing ■ CP Starting

30

**Current CP at Month End:** 

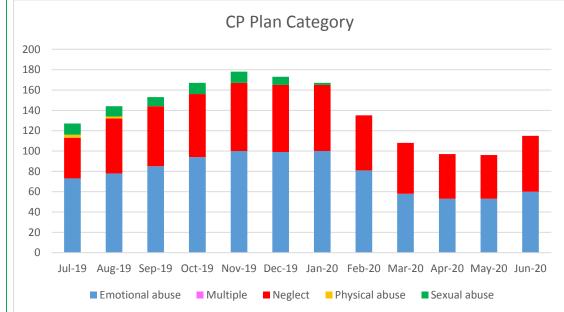
**115** 

**Number of children subject to Child Protection Plans**: The number of children subject to a Child Protection Plan during June has increased compared to the last month. 7 CP plans ceased in June due to no longer meeting thresholds and 1 became Looked After.

The graph to the immediate left illustrates the numbers of children starting and ceasing CP plans in each month. The age and gender profile is on the graph below.

		CP R	CP Rate (per 10,000)								
Hfdshire Eng* Stat West Good+ OfSted OfSted											
current		Neigh*	Mids*	Stat	Good*	<b>Out'ing</b>					
				Neigh*		*					
32 44 43 47 45 45 29											

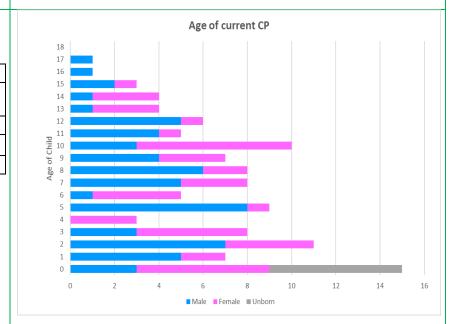
\*2018/19 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).



	Jan-20	Feb-20	Mar-20	Apr-20	May-20	June-20
<b>Emotional</b>	100	81	58	53	53	60
	(60%)	(60%)	(54%)	(55%)	(55%)	(52%)
Neglect	65 (39%)	54 (40%)	50 (46%)	44 (45%)	43 (45%)	55 (48%)
Physical	0 (0%)	0 (0%)	0	0	0	0
Sexual	2 (1%)	0 (0%)	0	0	0	0

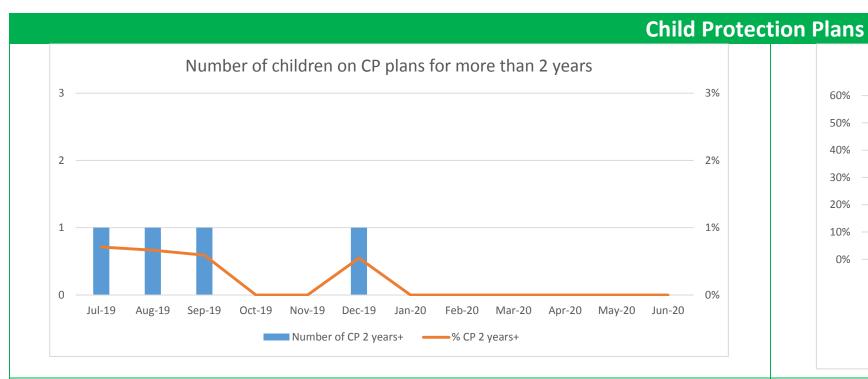
Oct-19

The above table gives the categories of CP plans as at the last day of the month



Reason for Child Protection Plans: During June, 60 children were identified as having a plan in relation to emotional abuse, 55 for neglect, 0 for sexual abuse and 0 for physical abuse.





**Child Protection Plans open for 2 or more years**: In June, there was 0 children that had been on a plan for over 2 years.

	CP 2+ years (for those currently CP)									
Hfd June	Hfd YTD	England*	Stat Neigh*	West Mids*	Good+ Stat Neigh*	OfSted Good*	OfSted Out'ing*			
0 0 2 3 1										

\*2017/18 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

Second or Subsequent CP Plan

60%

50%

40%

30%

20%

Jul-19 Aug-19 Sep-19 Oct-19 Nov-19 Dec-19 Jan-20 Feb-20 Mar-20 Apr-20 May-20 Jun-20

—— % Number of Second CPP (new in month, within 2 years)

—— % Number of Second CPP (snapshot - ever) CiN Census Measure

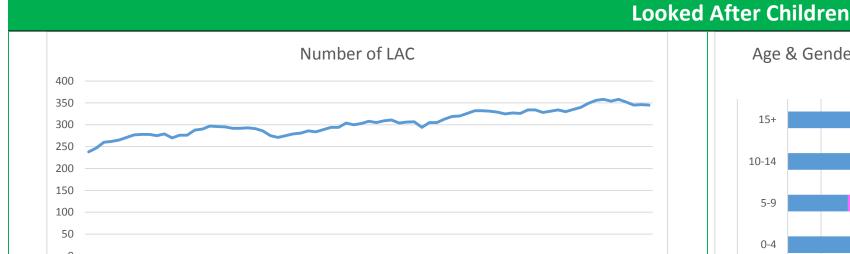
**Second and Subsequent Child Protection Plan**: Of the 27 children becoming CP during June, 2 of them had been subject to a plan in the last 2 years. Of the 115 children that had a CP plan at the end of June, 23 (20%) had been subject to a plan within 2 years of the start of their current plan (37% had been on a plan at any stage prior to the current plan)

The graph above shows the percentage of cases which become CP in month which have previously been subject to a plan in the previous 2 years (blue line) and the percentage of cases that were CP at the end of the month that had been subject to a plan within 2 years of the start of their current plan.

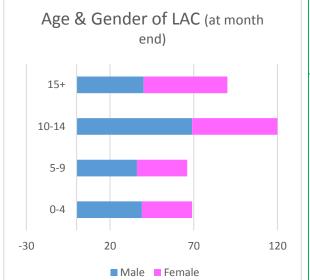
CP 2 <sup>nd</sup> and subsequent							
Hfd June England Stat Neigh West Mids* Good+ Stat OfSted OfSted Neigh* Good* Out'ing*							
20% - 11%							

\*2017/18 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

Female Genital Mutilation: In June 2020 no cases of FGM have been identified.

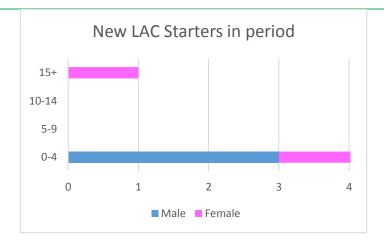


\*Note: This graph does not include retrospective action taken in Mosaic.



Current LAC at Month End:

345



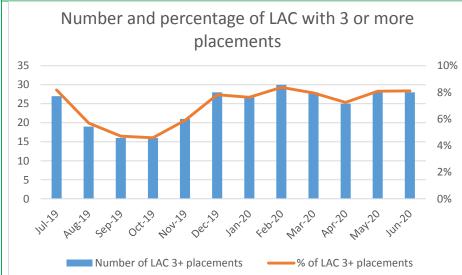
**LAC Numbers**: As at the end of June, the number of Looked After Children was 345.

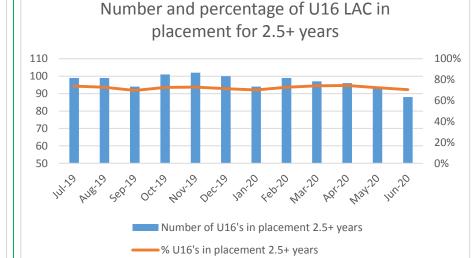
LAC Rate (per 10,000)								
Herefordshire June	Herefordshire June England* Stat Neigh* West Mids* Good+ Stat Neigh* OfSted Good* OfSted Out'ing*							
96         65         54         82         55         66         48								

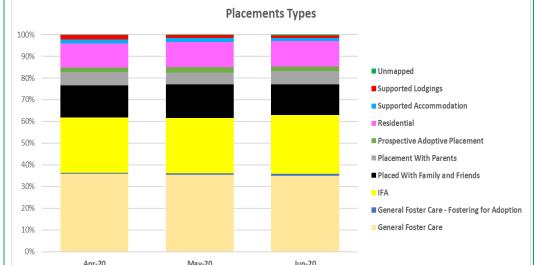
<sup>\*2018/19</sup> figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

**New LAC in Period:** During June four 0-4 year olds and one 15+ year old child became LAC.

**LAC Cessations:** Six children ceased LAC in June: Two turned 18, two returned home, one had an SGO granted, and one ceased for 'any other reason'.







Number of LACs with 3 or more placements: The number of children who have been subject to 3 or more placements has seen small fluctuations over the last few months. June has seen no change from May, which was 8%.

	% LAC with 3 or more placements in last 12 months										
	Hfdshire	Eng*	Stat	Good+	OfSted	OfSted					
	current		Neigh*	Mids*	Stat	Good*	Out'ing				
					Neigh*		*				
8%         10%         11%         10%         10%         10%         12%											

\*2018/19 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

**LACs in the same placement for 2.5+ years**: The number of children who have remained in placement for 2.5+ years has been reasonably constant over the last 6 months. We have seen a small decrease this month to 70% from 72% in May.

	% LAC 2.5+ yrs in same placement									
	Hfdshire	Eng*	Stat	West	Good+	OfSted	OfSted			
	current		Neigh*	Mids*	Stat	Good*	Out'ing			
					Neigh*		*			
	70%	69%	67%	68%	72%	69%	68%			
ı	*2018/19 figures used for comparison (England, statistical paighbours, West Midlands &									

\*2018/19 figures used for comparison (England, statistical neighbours, West Midlands & OfSted).

**Current LAC Placements:** The above graph is new and reflects the considerable amount of work across a number of teams that has gone in to making the recording and reporting on Placement Types more accurate. The graph above shows that the largest number of placements are with General Foster Carers (35%), followed by IFAs at 27%, Placed with Family and Friends at 14% and Residential at 12%.



#### **Care Leavers**

	Aged 19	Aged 20	Aged 21	Total
Cohort	30	36	29	95
LA in Touch	28 (93%)	33 (92%)	24 (83%)	85 (89%)
In Suitable Accommodation	27 (90%)	30 (83%)	26 (90%)	83 (87%)
In Education, Employment or Training	16 (53%)	21 (58%)	16 (55%)	53 (56%)

The information shows the proportion of Care Leavers, between 19 and 21 that are in touch in EET or in suitable accommodation.

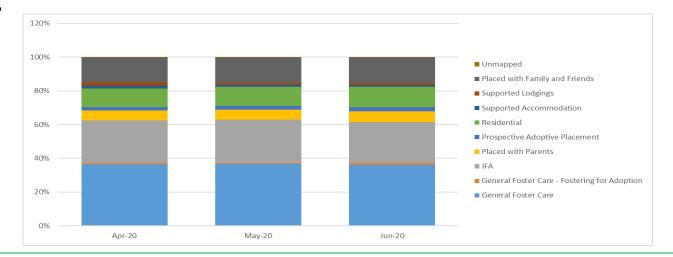
		% Ca	re Leavers aged 1	19-21 In Touch						
Hfdshire current	OfSted Good*	OfSted Out'ing*								
89%	89%	91%	90%	92%	89%	87%				
% Care Leavers aged 19-21 In Suitable Accommodation										
Hfdshire current	Eng*	Stat Neigh*	West Mids*	Good+ Stat Neigh*	OfSted Good*	OfSted Out'ing*				
87%	85%	86%	85%	87%	87%	85%				
		% Care Leavers age	d 19-21 in Emplo	ment, Education or Tr	aining					
Hfdshire current Eng* Stat Neigh* West Mids* Good+ Stat Neigh* OfSted Good* OfSted Out'ing										
56%         52%         53%         51%         57%         55%         55%										

\*2018/19 figures used for comparison (England, statistical neighbours West Midlands & OfSted).

## **Fostering & Adoption**

## **Fostering**

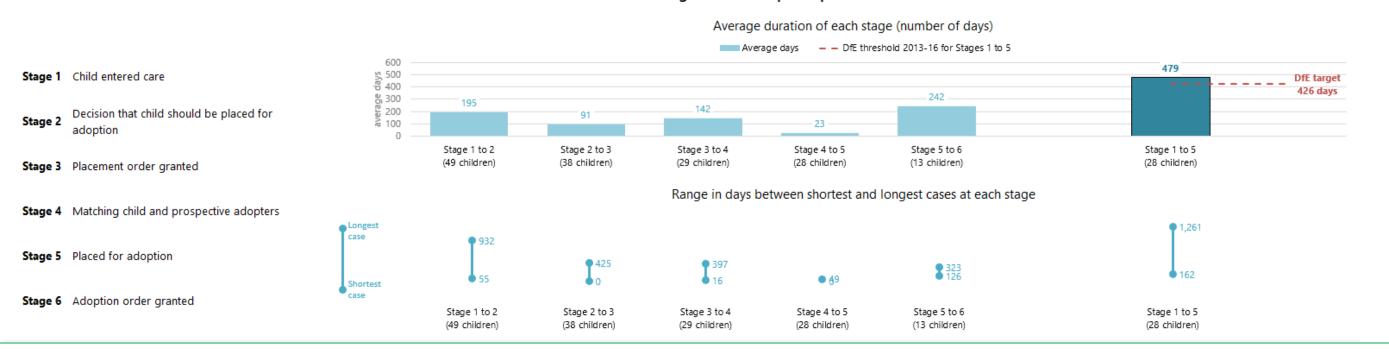
	Apri	l 2020	Ma	y 2020	June 2020		
	Nights	Percentage*	Nights	Percentage*	Nights	Percentage*	
General Foster Care	3828	36%	3928	37%	3747	36%	
General Foster Care – Fostering for Adoption	60	1%	66	1%	90	1%	
IFA	2663	25%	2757	26%	2537	25%	
Placed with Family and Friends	1536	15%	1584	15%	1564	15%	
Placed with Parents	614	6%	619	6%	663	6%	
Prospective Adoptive Placement	224	2%	240	2%	240	2%	
Residential	1155	11%	1222	11%	1240	12%	
Supported Accommodation	178	2%	136	1%	121	1%	
Supported Lodgings	202	2%	138	1%	120	1%	
Unmapped	30	0%	31	0%	32	0%	



### Adoption

The following information is lifted from Annex A, based on children adopted, waiting to be adopted, or having an adoption decision reversed in the last 12 months.

#### Timeliness of each stage of the adoption process



<sup>•</sup> Due to rounding, the total of the percentages will not always equal 100%



#### **Weekly Action Plan Metrics:**

The following information is taken from the most recent weekly metrics.

#### Case Supervisions @ 06/07/2020

Team ▼	Within 1 Month		Over 2 to 3 Months	Over 3 Months to 6 Months	Over 6 Months	No Complete Supervision Step - New in last 30 days	No Complete Supervision Step	Grand Total	Within 1 Month	Over 1 to 2 Months	Over 2 to 3 Months	Within 3 Months
16+ Team	16	20	17	14				67	24%	30%	25%	79%
Assessment Team 1	6	7	2	3			1	19	32%	37%	11%	79%
Assessment Team 2	12							12	100%	0%	0%	100%
Assessment Team 3	18	3	1			1		23	78%	13%	4%	96%
Child Protection & Court Team 1	4	37	20	3				64	6%	58%	31%	95%
Child Protection & Court Team 2	16	55	13	1		3		88	18%	63%	15%	95%
Child Protection & Court Team 3	41	31	12					84	49%	37%	14%	100%
Children and Young People's LAC Team 1	33	33	16	2				84	39%	39%	19%	98%
Children and Young People's LAC Team 2	36	33	29	4				102	35%	32%	28%	96%
Children with Disabilities	22	25	38	6	1			92	24%	27%	41%	92%
Grand Total	204	244	148	33	1	4	1	635	32%	38%	23%	94%

	_													
	93% of CIN cases have supervisions					of CP cases	have s	upervisior	าร	94% of LAC cases have supervisions				
13	within the last 3 months.	within the last 3 months.				n the last 3	month	ıs.		within	within the last 3 months.			
hs														
,														
6														
								No Complete			Within 1	Over 1 to	Over 2 to	Within 3
5								Supervision	No Complete		Month	l	3 Months	
5			Within 1	Over 1 to	Over 2 to	Over 3 Months to	Over 6	Step - New in	Supervision					
6	Cin/cp/lac		Month	2 Months	3 Months	6 Months	Months	last 30 days	Step	Grand Total				
	CIN		72	55	39	8	1	2	1	178	40%	31%	22%	93%
	CPP		23	68	16	3		2		112	21%	61%	14%	96%
	CPP & LAC			1	2					3	0%	33%	67%	100%
-			400	400						242	2224	050/	070/	0.404

94% of cases have a supervision within the last 3 months.

#### **Worker Supervision**

Operational Teams	% completed in month (target 90%+) (10% below target is Amber)	% completed in month (target 90%+) (10% below target is Amber)	
	May	June	
1.400	End Month	End Month	
LAC2	86	100	
Early Help (Nicky Turvey)	100	100	
HOS (MASH, Assement Teams)	100	100	
MASH	100 100	100 100	
LAC Support	100		
Assessment 1	100	100	
Head of Fieldwork	100	100 100	
Head of LAC	100	100	
Assessment Team 3	100	100	
	100	100	
CP/Court 3			
CP/Court 2	100	100	
CP/Court 1	100	100	
Fostering	93	94	
16+	100	93	
CWD	0	92	
Assessment 2	100	86	
FSW Assessment Teams	50	83	
Principal IRO	88	13	
Head of S&R	0	0	
ECHO and Family Support	0	0	
Head of Additional Needs	100	0	
Principal Social Worker	0	0	
Early Permanence	0	0	
FSW CP1(Snr Prac)	available July	available July 2020	
FSW CP2 (Snr Prac)	available July	available July 2020	
FSW CP3 (Snr Prac)	available July	available July 2020	

#### End of Jun 2020

LAC Grand Total

Service Area	May-20	Jun-20	Trend	Monthly Total Trend
All Teams	86%	86%	$\rightarrow$	
Operational Teams total	82%	83%	<b>1</b>	
Business Support total	100%	96%	$\downarrow$	

Business Support Teams	% completed in month (target 90%+) (10% below target is Amber)  May  End Month	% completed in month (target 90%+) (10% below target is Amber) Jun End Month	Hyperlink to team data
Head of Business Support	100	100	Head of Business Support
Placements	100	100	Placements
Business Support Dev Manager	100	100	BS Dev Manager
Business Support 1	100	100	Business Support 1
Business Support Team Leaders	100	95	Business Support Team Leaders

# Herefordshire Council

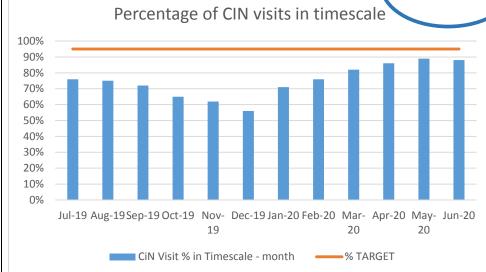
330 children out

of 344 were

seen on time



108 children out of 123 were seen on time



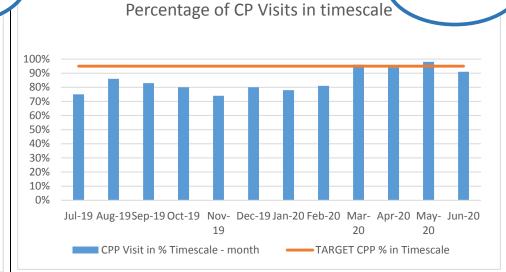
The above chart shows CIN Visits completed in timescale as at the last week of each month. At the end of June 88% of CIN Visits were completed in timescale. Year to date is 88% and is below 95% target.

The following table gives a summarised team position at the end of June.

Team	Allocated CIN Cases	% in timescale
Assessment 1	10	100%
Assessment 2	4	100%
Assessment 3	12	75%
CP Court 1	20	75%
CP Court 2	17	94%
CP Court 3	6	100%
CWD	50	90%
LAC Team 1	2	100%
16+	2	50%
TOTAL	123*	88%

\*This data has come from 6<sup>th</sup> July Weekly Visits Report. The number of allocated cases do not match the actual number of CiN cases due to new CiN cases not requiring a visit in the month and ceased cases that have had a visit.

79 children out of 87 were seen on time

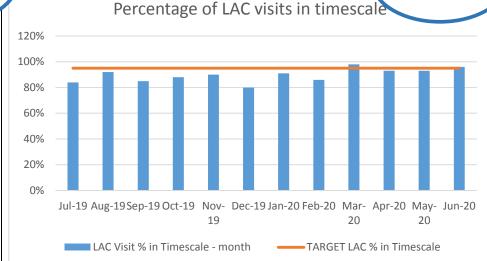


The above chart shows CP Visits completed in timescale as at the last week of each month. At the end of June, 91% of CP Visits were completed in timescale. Year to date is 94% which is slightly lower than the 95% target.

The following table gives a summarised team position at the end of June.

Team	Allocated CP Cases	% in timescale
CP Court 1	23	100%
CP Court 2	31	77%
CP Court 3	32	100%
16+ Team	1	0%
TOTAL	87*	91%

\*This data has come from 6<sup>th</sup> July Weekly Visits Report. The number of allocated cases do not match the actual number of CP cases due to new CP cases not requiring a visit in the month and ceased cases that have had a visit.



The above chart shows LAC Visits completed in timescale as at the last week of each month. At the end of June, 96% of LAC Visits were completed in timescale. Year to date is 94% and is slightly below 95% target.

The following table gives a summarised team position at the end of June.

Team	Allocated LAC Cases	% in timescale			
CP Court 1	16	100%			
CP Court 2	16	100%			
CP Court 3	30	87%			
LAC 1	82	100%			
LAC 2	102	100%			
16+	64	84%			
CWD	32	97%			
Assessment 3	1	100%			
Transitions	1	100%			
TOTAL	344*	96%			

\*This data has come from 6<sup>th</sup> July Weekly Visits Report. The number of allocated cases do not match the actual number of LAC cases due to new LAC cases not requiring a visit in the month and ceased cases that have had a visit.



#### **Caseload and Worker Allocations**

Team (click on Team name to go to Team Page)	Number of <u>All</u> Workers <u>Holding</u> Cases in Team		Number of Cases by team	Average Caseload per team based on workers holding cases	Average Caseload Per Team - based on <u>FTE</u> of the team Establishment	Number of SW Worker Role Holding Cases in Team	Number of SW Worker Role holding more than 20 Cases (or pro rata part time workers	Percentage of qualified social workers holding more than 20 cases (SW on zero caseload not included in calculation)	Highest Number of cases held by a qualified social worker within the team (excluding SP and MP)
16+ Team Allocated worker	7	7	70	10	10	7	0	0%	
16+Team PA	8	8	138	17	17	n/a	n/a	n/a	14
16+Virtual Worker	n/a	n/a	110	n/a	n/a	n/a	n/a	na	
Assessment Team 1	7	6.9	89	13	13	4	1	25%	24
Assessment Team 2	4	7	60	15	9	4	0	0%	18
Assessment Team 3	5	7	82	16	12	5	0	0%	20
Child Protection & Court Team 1	7	7	65	9	9	5	0	0%	13
Child Protection & Court Team 2	8	8	88	11	11	7	1	14%	21
Child Protection & Court Team 3	7	8	90	13	11	6	1	17%	21
Children With Disabilities (CSW only)	7	6.1	109	16	18	6	2	33%	21
Children and Young People's LAC Team 1	5	6	87	17	15	4	2	50%	18
Children and Young People's LAC Team 2	8	7	109	14	16	6	3	50%	20

The table to the left reflects the number of qualified social workers within each team which are holding *more than* 20 cases. Also provided is the maximum number of cases held by a worker in the teams.

At the end of June:

Team	% qualified social workers holding more than 20 cases				
Assessment Team 1	25%				
Assessment Team 2	0%				
Assessment Team 3	0%				
CP Court Team 1	0%				
CP Court Team 2	14%				
CP Court Team 3	17%				
Looked After Team 1	50%				
Looked After Team 2	50%				
16+	0%				
Children With Disabilities	33%				